



AIG CyberEdge® First Response Vendors

Speak to our team about our First Response offering provided by our cyber vendor partners. You will receive services provided by our dedicated panel of applicable breach counsel, IT forensics and, if applicable, public relations specialists following an incident. Your policy retention does not apply to First Response services, and you can use the services whenever you have an incident by contacting our 24/7/365 incident helpline. First Response services do not erode your policy limit and are provided without prejudice to policy coverage. There is no onus of proof, you can use these services even if you suspect an incident.

UK CyberEdge First Response

Breach and Privacy Counsel

Legal counsel specialising in data breaches and privacy events — especially important if customer information was accessed and various privacy regulations were breached, requiring customer notification — can help in interpreting regulations and responsibilities and can assist in crafting a customer notice letter. They can also assist in coordinating other subject matter experts needed to respond to a privacy or data breach incident.

- CMS
- NRF
- Clydes
- Kennedys

Forensics and Investigations

Third-party experts who assist with investigation and remediation, including determining the facts around the data breach incident and understanding the extent of the event.

- KPMG
- Ankura
- S-RM
- Grant Thornton
- Stroz Friedberg
- Kroll
- CrowdStrike
- FTI

Public Relations

Skilled public relations specialists help develop and manage communications about any breach or incident.

- Burson
- Fleishman Hillard
- FTI

If you are a CyberEdge policyholder and suspect a cyber-attack has occurred or is in progress, call our 24/7 CyberEdge Claims Hotline as outlined in your policy documentation. Once a call is made, the CyberEdge Claims Team will coordinate with you to implement your response plan, engage any necessary vendors including breach counsel and forensics firms to identify immediate threats, and start the restoration and recovery process.

Contacting a CyberEdge partner or vendor prior to reporting the claim or event to AIG does not constitute formal notice of a claim. Services performed by any vendor prior to providing notice to AIG may not be covered under your policy.

This listing is updated regularly. To ensure you are referencing the current version, please access this from www.aig.co.uk/content/dam/aig/emea/united-kingdom/documents/financial-lines/cyber/uk-cyberedge-first-response-vendors.pdf